



ANDERSON HUMANE

Animal Care Technician

Job description

Anderson Humane is a one-of-a-kind, non-profit, animal welfare organization. We focus on creating and supporting mutually beneficial relationships between people and animals through adoption, veterinary care, community programs, and wildlife rescue.

Our Animal Care Technician is a critical member of our Animal Care team who facilitates positive and meaningful connections with our animals by practicing Fear Free methodology as they carry out daily animal husbandry duties.

Reports to: Animal Care Manager

Job Type: Regular, Part-time, Non-Exempt, Onsite

Duties and Responsibilities (to include, but not limited to)

- Promotes Anderson Humane's mission by treating all animals humanely and with care and compassion at all times.
- Practices and promotes Fear-Free methodology in animal handling, enrichment, and training while following all department policies and procedures.
- Confidently completes quality work at an efficient pace.
- Ensures that all animals' immediate needs are met; all animal living areas (and items within) are routinely cleaned, sanitized, and clutter-free; and that physical activity and mental enrichment are provided.
- Monitors the physical health, mental well-being, and behavior of all animals in Anderson Humane's care; immediately reports concerns to the Animal Care Manager.
- Assists with animal exams as needed, including administering medications, vaccinations, microchips, etc.
- Regularly updates the Shelter Luv database and animal signage with accurate, appropriate and relevant information.
- Diffuses conflicts by making decisions that resolve problems. When unavoidable, deals with conflict calmly and constructively focusing on facts and finding a solution, not on persons involved.
- Provides training assistance and support for animal care staff, volunteers, and interns.
- Promotes positive and constructive professional relationships while also being objective and reasonable.
- Projects an outgoing, enthusiastic, and supportive representation of Anderson Humane at all times.
- Models professional behavior in stressful or high-emotion situations; asks appropriate questions in an effort to gather pertinent information.
- Responds to requests from the public and Anderson Humane staff with urgency while being clear, concise, and helpful.
- Attends any events, meetings, or programs, as assigned.
- Other duties as assigned.

Work Environment

- Part-time; must be available to work a flexible schedule of morning, afternoon, and evening shifts on weekdays, weekends, and holidays. At least one weekend day is required.
- Staff is expected to remain up to an hour past their scheduled shift end time, if necessary to complete department closing duties.
- Shared cubicle/office space possible.
- Willingness and ability to work with animals of all temperaments and species.
- Exposure to high noise levels; potential exposure to zoonotic diseases, animal scratches and bites.
- Work may be performed outdoors with exposure to all weather conditions.

- Regularly active, like walking, lifting, and standing up to eight hours a day.
- Ability to lift up to 50 pounds with assistance.

Candidate Requirements

Education and Expertise

- Animal care experience required; professional animal care experience in a kennel or shelter environment preferred.
- Certification in Fear Free Shelters module methodology required within the first 90 days from hire.
- Level 2 Dog Handling training required within the first 90 days from hire.
- Supports the open admission adoption philosophy; the benefits of positive reinforcement training, animal enrichment, and fear-free animal handling and restraint.

Knowledge, Skills, and Abilities

- MUST have a passion for animal welfare, and Anderson Humane's mission.
- A sense of ease and comfort handling domestic animals.
- Demonstrates a fundamental understanding of body language and behavior of dogs and cats.
- Familiar with the Google platform; comfortable learning new computer programs and technology.
- Communicates clearly and concisely in verbal and written form; Spanish fluency is a big plus!
- Demonstrates the ability to manage priorities in a constantly changing environment.
- Effective time management skills; can multi-task and redirect efforts with minimal supervision when priorities change.
- A self-starter who takes the initiative and showcases ability to work independently and as part of the team.
- Superior interpersonal communication skills exuding warmth and inclusion.

Euthanasia Statement

Anderson Humane's staff, interns, and volunteers must understand and accept that, even though all reasonable accommodations are made to support the physical and emotional health of our animals, there are situations in which animals must be euthanized.

JB Feb25